



A tailor-made conference theme.
We will tailor this theme around your specific requirements.



TAILOR-MADE ■ BY GV CONFERENCES LTD ■ BOOK NOW

C ONFERENCES

Only **£135** per person including material and lunch refreshments
Early-booking discounts are available (please contact us)
2 places for £250

Critical Conversations: 'Aiming for a win-win outcome.'

VENUE AND DATE TO BE ARRANGED WITH GV CONFERENCES.

Leadership involves plenty of conversations. Some of these are critical to current and future performance – of you and your team.

What's Included:

FOUR GREAT CONFERENCE MODULES:

DIFFICULT PEOPLE
MANAGING DIFFICULT PEOPLE, INCLUDING THE "STUCK" COLLEAGUE

DIFFICULT SITUATIONS
MANAGING DIFFICULT SITUATIONS- WHAT MAKES THEM DIFFICULT AND HOW CAN WE COPE?

MANAGING UPWARDS
FORGING AN EFFECTIVE RELATIONSHIP WITH THOSE WHO MANAGE

PERFORMANCE MANAGEMENT
SETTING EFFECTIVE GOALS AND GETTING THE MOST OUT OF PERFORMANCE MANAGEMENT AND APPRAISAL MEETINGS

One of the most challenging parts involved in any working relationship is initiating conversations around sensitive or contentious issues. Being able to do this in a calm and consistent manner is an essential skill and can help promote greater engagement and productivity in the workplace.

The conference aims to inspire leaders and staff to develop the confidence and skills to deal effectively with a variety of difficult situations and people. Case studies, scenarios and practical applications will be used to help participants gain a deeper understanding of how to successfully manage critical conversations.



Who is it for?

In education - those new, or aspiring to, senior roles; established, middle and junior leaders; those new to a leadership role or rising stars you wish to retain; course leaders or subject leaders; pastoral staff leaders; support staff leaders; those with potential to move into these roles.

In other sectors- leaders at all levels, whether 'professional/technical staff, support or administration staff or any other staff with some leadership responsibility.

For further details, to set up this conference, or to book a place, please contact Pauline Morris at GV Conferences: email: pm@gvconferences.co.uk OR Jackie Christie at GV Conferences: email: jc@gvconferences.co.uk



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